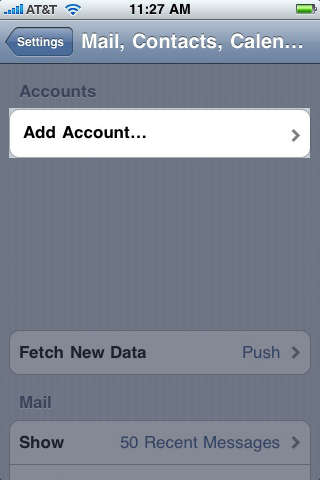
**iPhone IMAP Mailbox Setup Instructions**

**The following screenshots will assist you with setting up your mailbox with your iPhone using IMAP.**

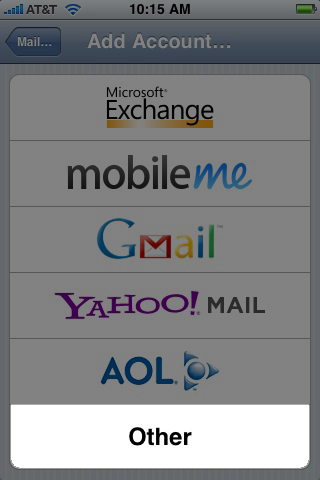
1. Select **Settings** from your iPhone home menu   
  
2. Select **Mail, Contacts, Calendars**



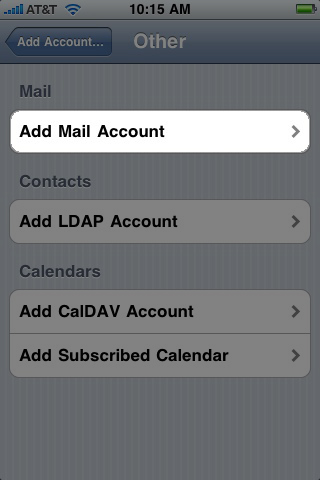
3. Select **Add Account...**



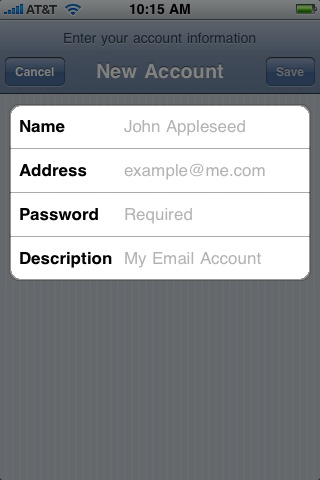
4. Select **Other**



5. Select **Add Mail Account**



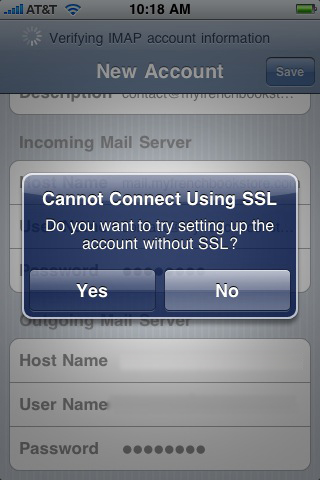
6. Substitute the below fields for the correct credentials regarding your email address information.



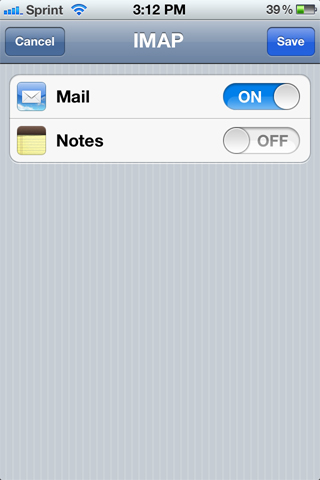
7. Select **IMAP** > Refer to the **INCOMING / OUTGOING SETTINGS** below depending on which system you are on. You need to complete all fields.

|  |  |
| --- | --- |
| http://emailkb.infoquest.com/email/iphone/1-6.jpg | ***FPToday:***  **INCOMING SETTINGS:** • Host Name - mail3.iqtinc.com  • Username - Use Full Email Address  • Password - Use Correct Password  **OUTGOING SETTINGS:** • Host Name - mail3.iqtinc.com  • Username - Use Full Email Address  • Password - Use Correct Password  ***SuperAccount / HSPc:***  **INCOMING SETTINGS:** • Host Name - mail."yourdomain.com"  • Username - Use Full Email Address  • Password - Use Correct Password  **OUTGOING SETTINGS:** • Host Name - mail."yourdomain.com"  • Username - Use Full Email Address  • Password - Use Correct Password  ***POA:***  **INCOMING SETTINGS**: • Host Name - mail.infoquest.com  • Username - Use Full Email Address  • Password - Use Correct Password  **OUTGOING SETTINGS:** • Host Name - mail.infoquest.com  • Username - Use Full Email Address  • Password - Use Correct Password |

8. When attempting to verify you will receive the message **"Cannot Connect Using SSL - Do you want to try setting up the account without SSL?"** Select **YES**. After 1-2 minutes you will receive the exact same message, Select **YES** again. After the 2nd time you will get all check marks.



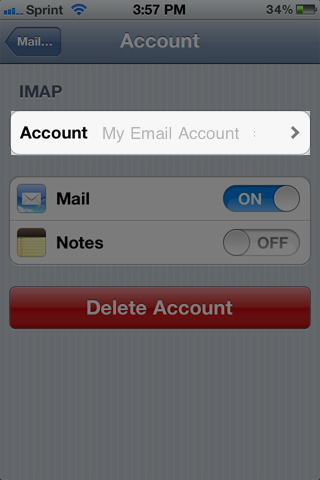
9. Mail should be set to **ON** and Notes should be set to **OFF**, Select **Save**



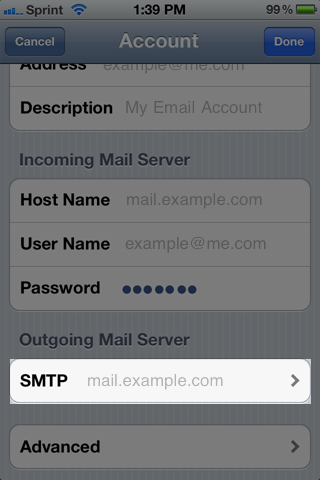
10. **Congratulations you have successfully setup your mailbox to use IMAP on your iPhone.**

***CONTINUE TO SETUP ADVANCED SETTINGS BELOW***

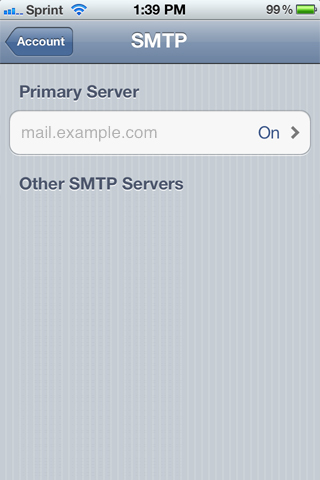
11. From your iPhone Home Screen, Go to **Settings** > **Mail, Contacts, and Calendars** > Select the Account in Question > Select your Account



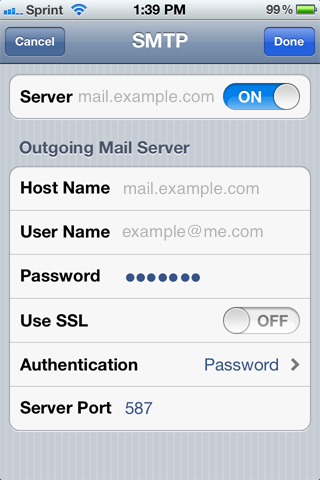
12. Under Outgoing Mail Server, Select **SMTP**



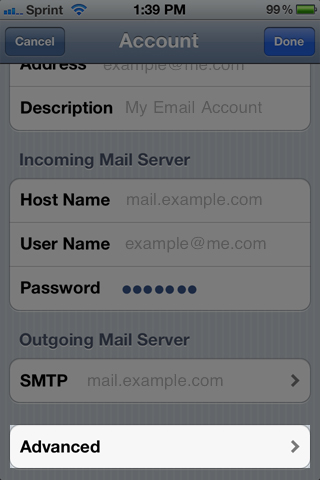
13. Confirm the Primary Server is **ON**, Select the Primary Server



14. Confirm you've completed the **Host Name, User Name, and Password** fields. Confirm Use SSL is **OFF**. Change Authentication to **PASSWORD**. Confirm Server Port is set to **587.** Select **DONE,** Select **Account** (top left)



15. Select **Advanced**



16. Under Incoming Settings, Confirm you've completed the **Host Name, User Name, and Password** fields. Confirm Use SSL is **OFF**. Change Authentication to **PASSWORD**. Confirm Server Port is set to **143.**



17. So you don't take up mailbox space on the mail server you can edit your Mailbox Behaviors so that either Drafts, Sent, or Deleted messages are stored on your iPhone. Select Select **Drafts Mailbox**



18. Confirm you have selected Drafts under On My iPhone. Repeat Step #17 and #18 for the Sent Mailbox & Deleted mailbox

